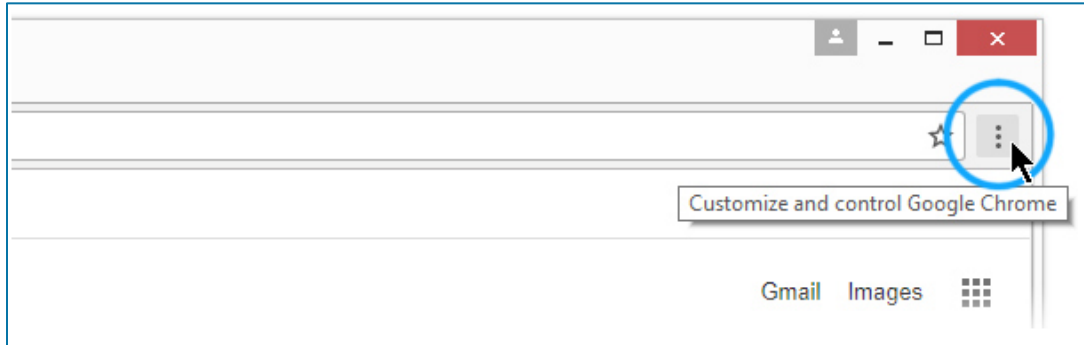


CLEAR YOUR WEB BROWSER'S CACHE AND COOKIES

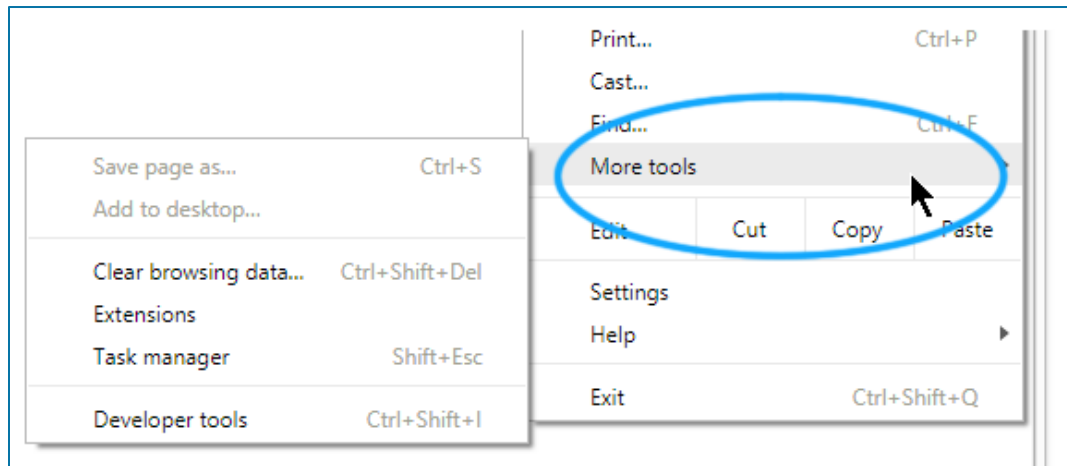
If you are having problems with viewing Paneling website, clearing browser cache and cookies may help. Each browser handles caching differently, so be sure to follow the correct steps for your particular browser

GOOGLE CHROME

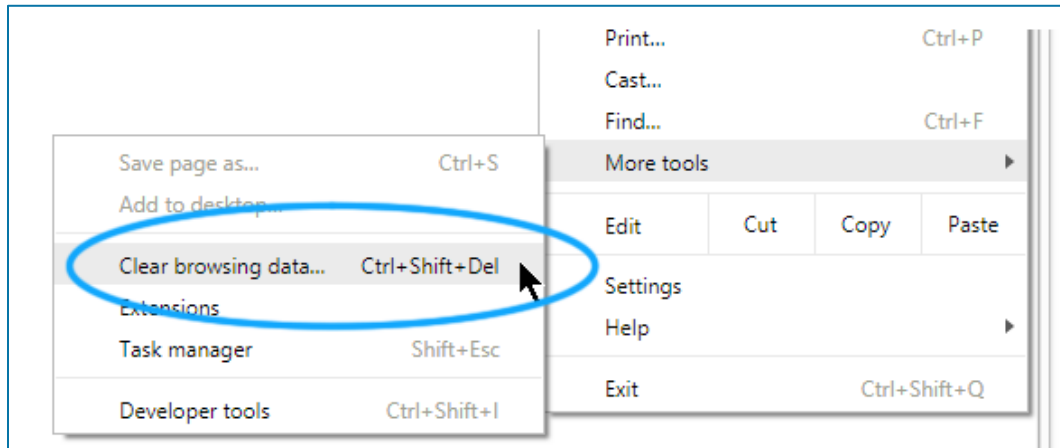
1. Click the Chrome menu button with three dots



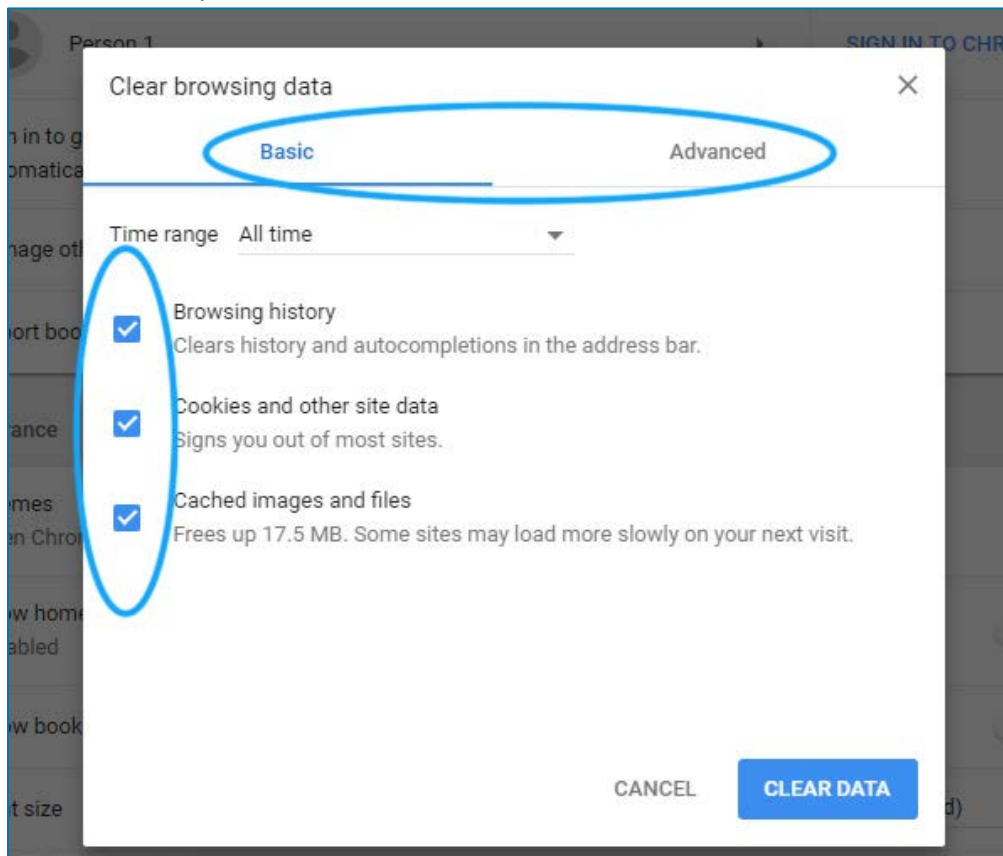
2. Hover your mouse on the "More tools" menu item



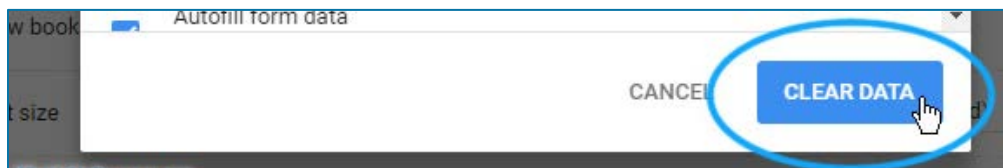
3. Click "Clear browsing data..."



4. On the Basic tab, check all the check boxes



5. Click the "Clear data" button

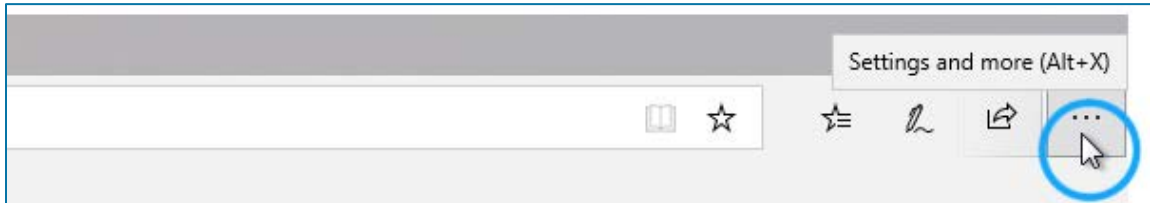


Close this window and continue to use Chrome.

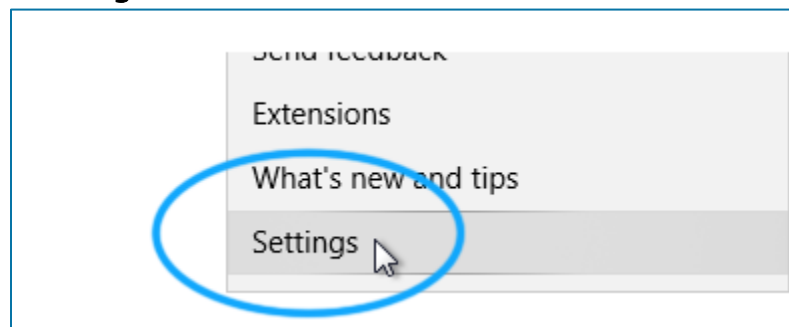
If the issue persists, close all Google Chrome windows, then re-launch and try again. If the problem persists, have the user reboot their computer.

MICROSOFT EDGE

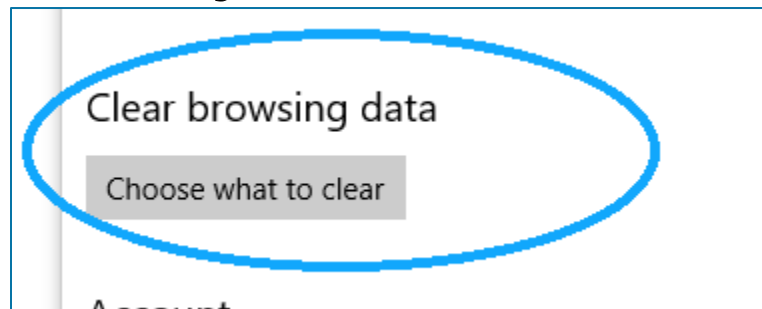
1. Click the "Settings and more" button with three dots



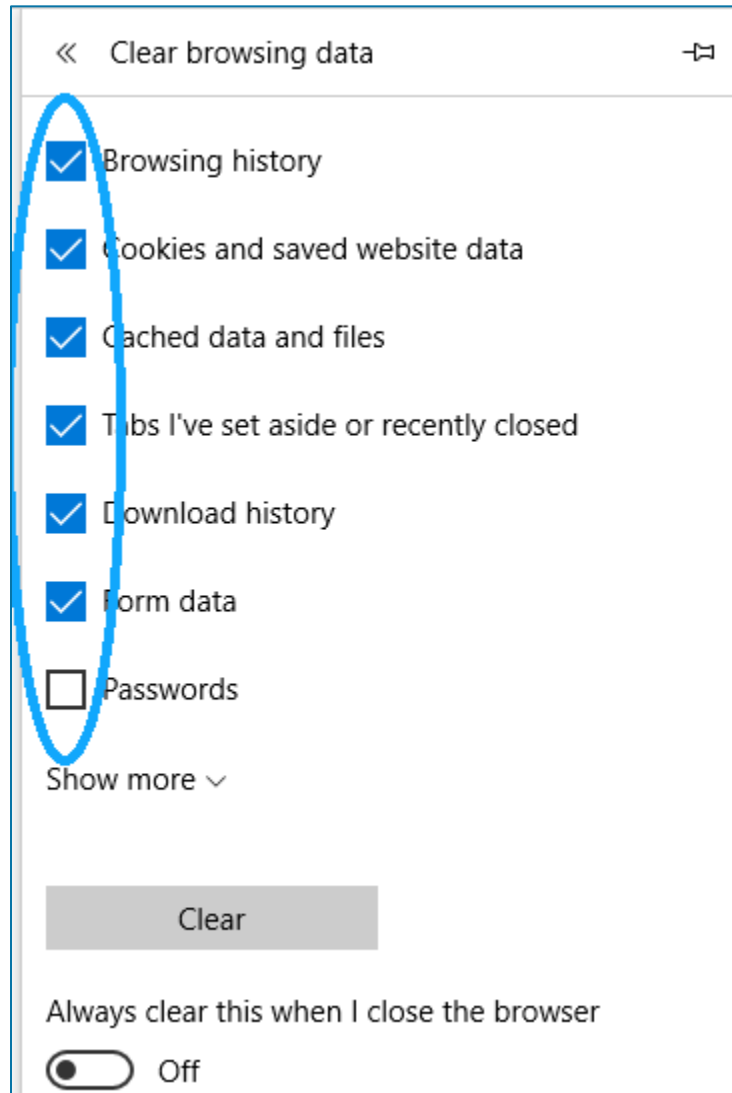
2. Select the "Settings" menu item



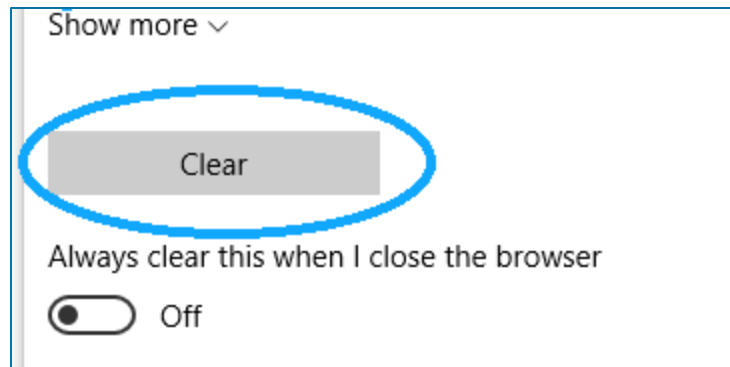
3. Go to the "Clear browsing data" section



4. Click all the check boxes except for **Passwords**.




5. Click **Clear** button

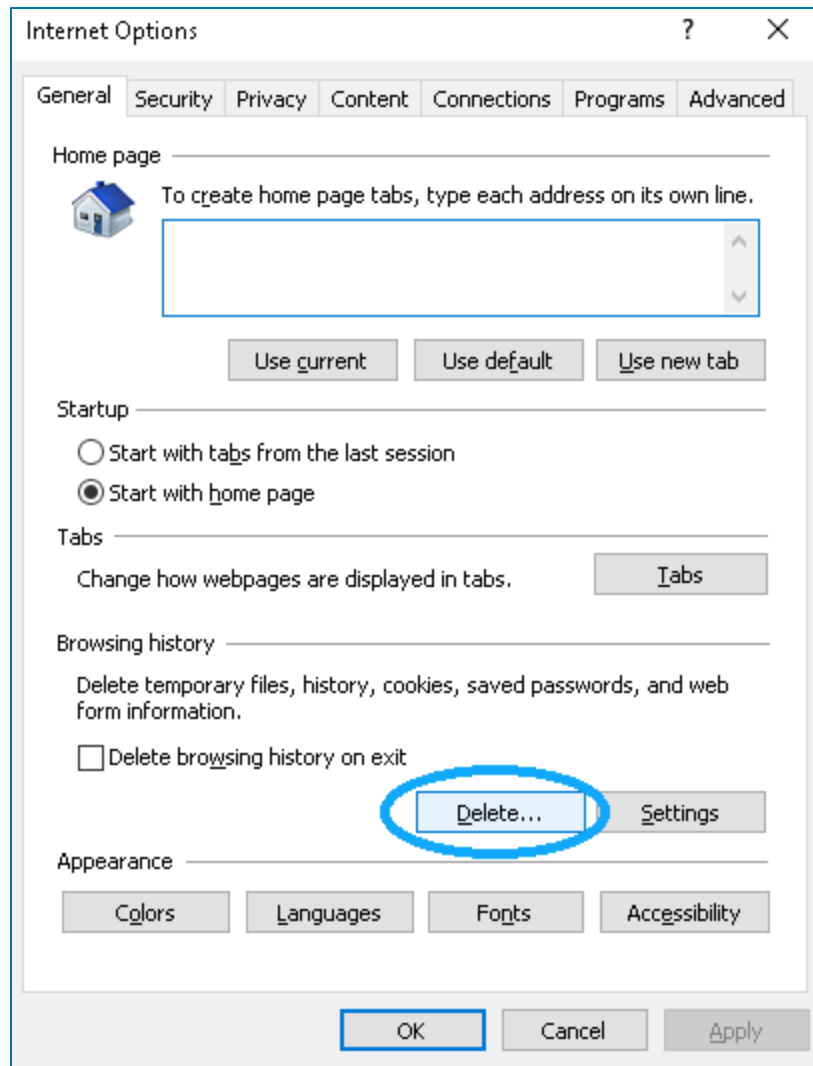


Once it's finished, it will say All clear! Underneath the Clear button. Now you can then simply close the Settings menu and continue browsing.

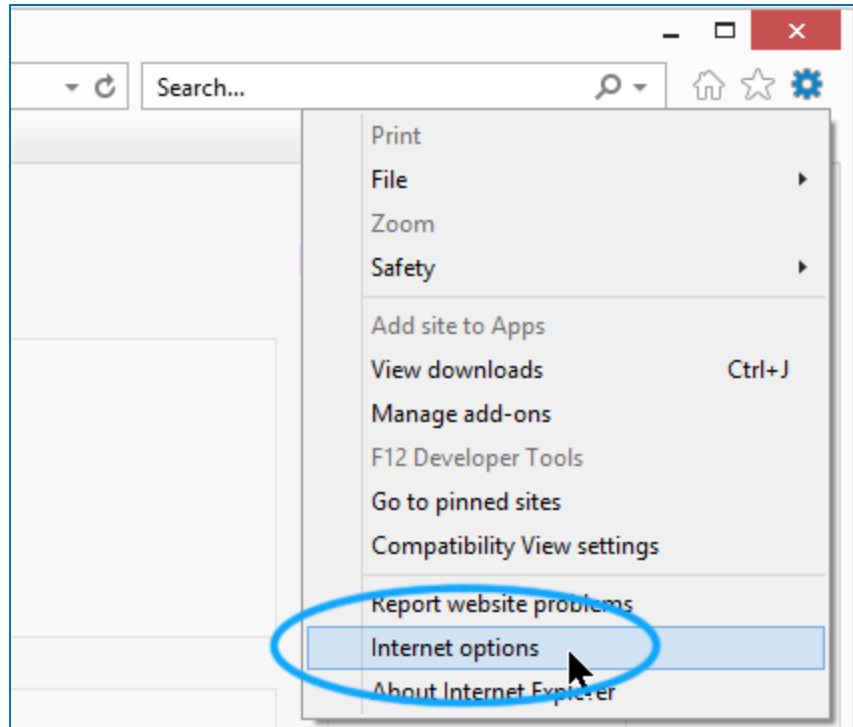
If the issue persists, close all Microsoft Edge windows, then re-launch and try again. If the problem persists, have the user reboot their computer.

INTERNET EXPLORER

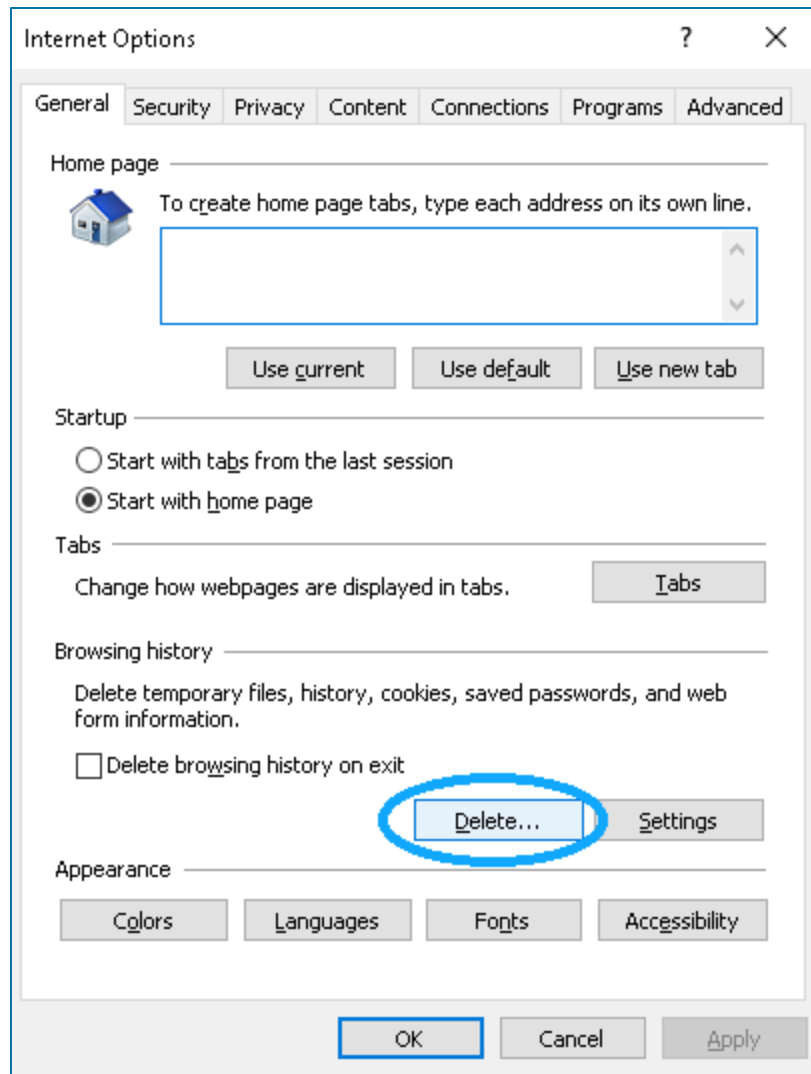
1. Click the Settings gear "  " icon in the top right hand corner of the window.



2. Click "Internet Options" in the drop down list.



3. In the section **Browsing History**, Click the "Delete" button.



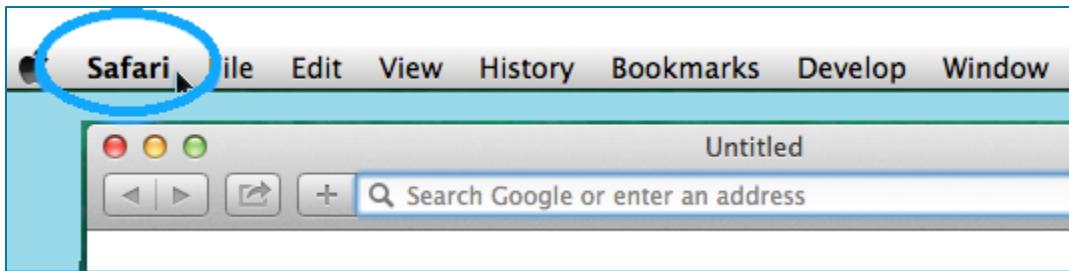
4. Uncheck **Preserve Favorites website data** and **Passwords**, check all other check boxes and then click **Delete** button.
5. Click **Apply**, and then **OK**. Close the Internet Options window.

If the issue persists, close all Internet Explorer windows, then re-launch and try again. If the problem persists, have the user reboot their computer.

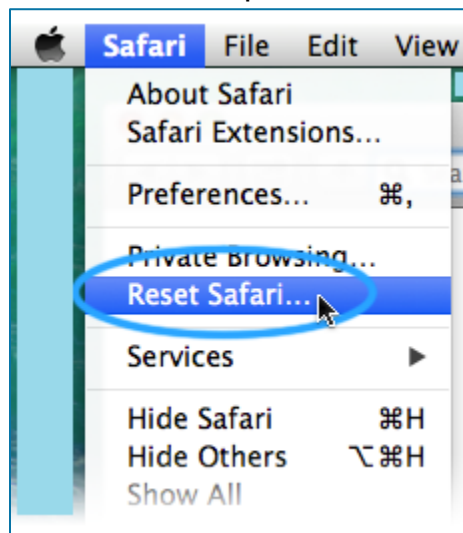


SAFARI

1. Click the "Safari" menu, at the top of the screen



2. Click on "Reset Safari" from the drop down list



3. Have the **Clear history**, **Remove all website data** and **Clear the downloads window** check boxes checked with the others unchecked and click on **Reset** button.



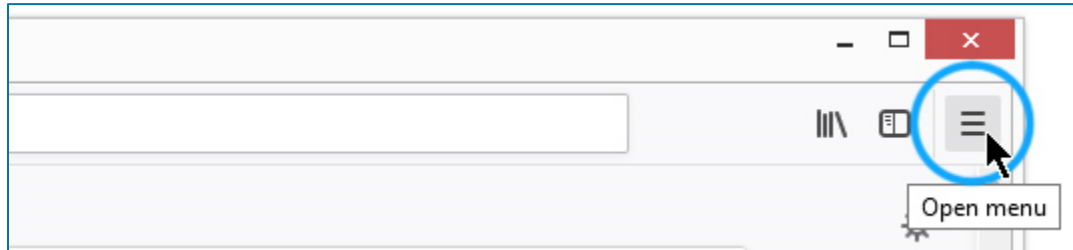
Close this window and continue to use Safari.

If the issue persists, close all Safari windows, then re-launch and try again. If the problem persists, have the user reboot their computer.

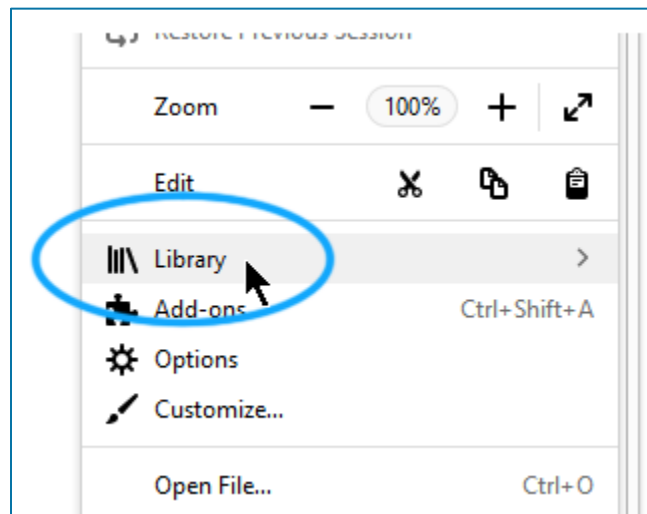


FIREFOX

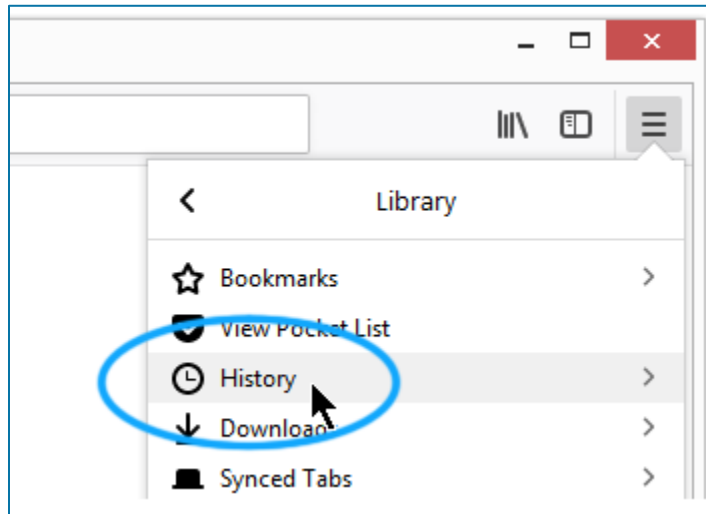
1. Click the Firefox menu button with three horizontal lines in the top right corner of the Firefox window.



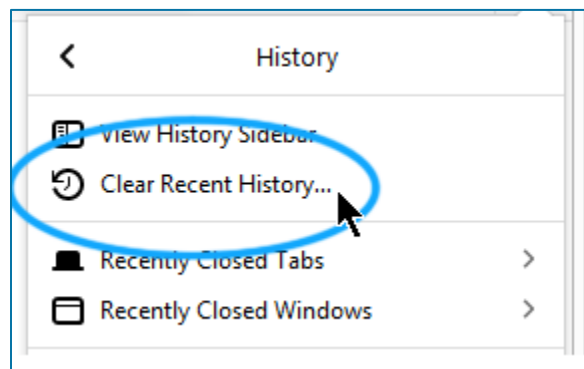
2. Click the "Library" from the drop down menu.



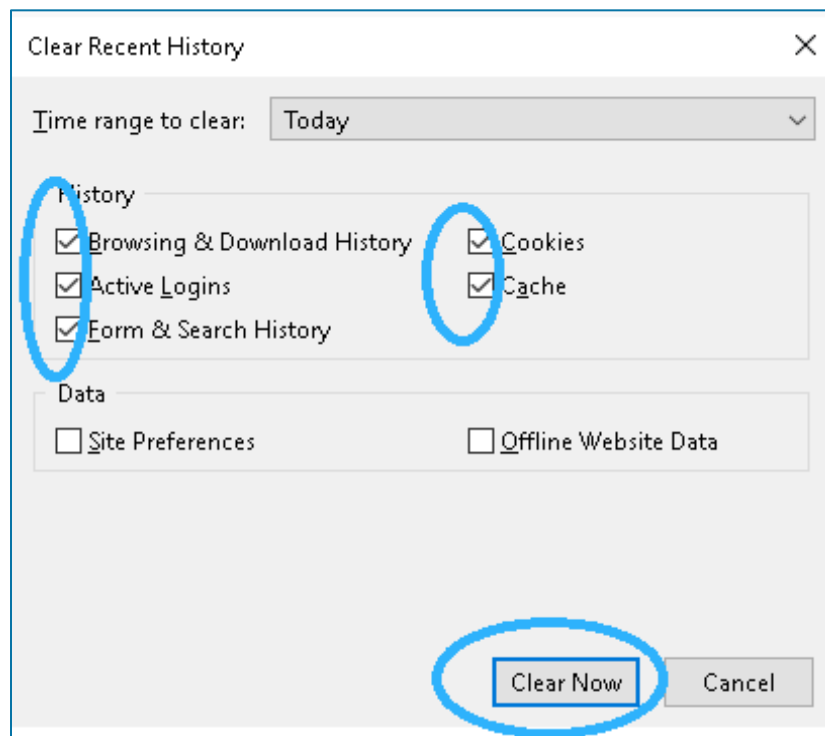
3. Click the "History" menu item.



4. Click "Clear Recent History..."



5. Check all the check boxes under History Section and then Click on "Clear Now".



Close this window and continue to use Firefox.

If the issue persists, close all Firefox windows, then re-launch and try again. If the problem persists, have the user reboot their computer.